ACTION PERIOD 1: WHAT TO EXPECT?

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I.   Objectives
II. Available tools and supports

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Next up… Action Period 1
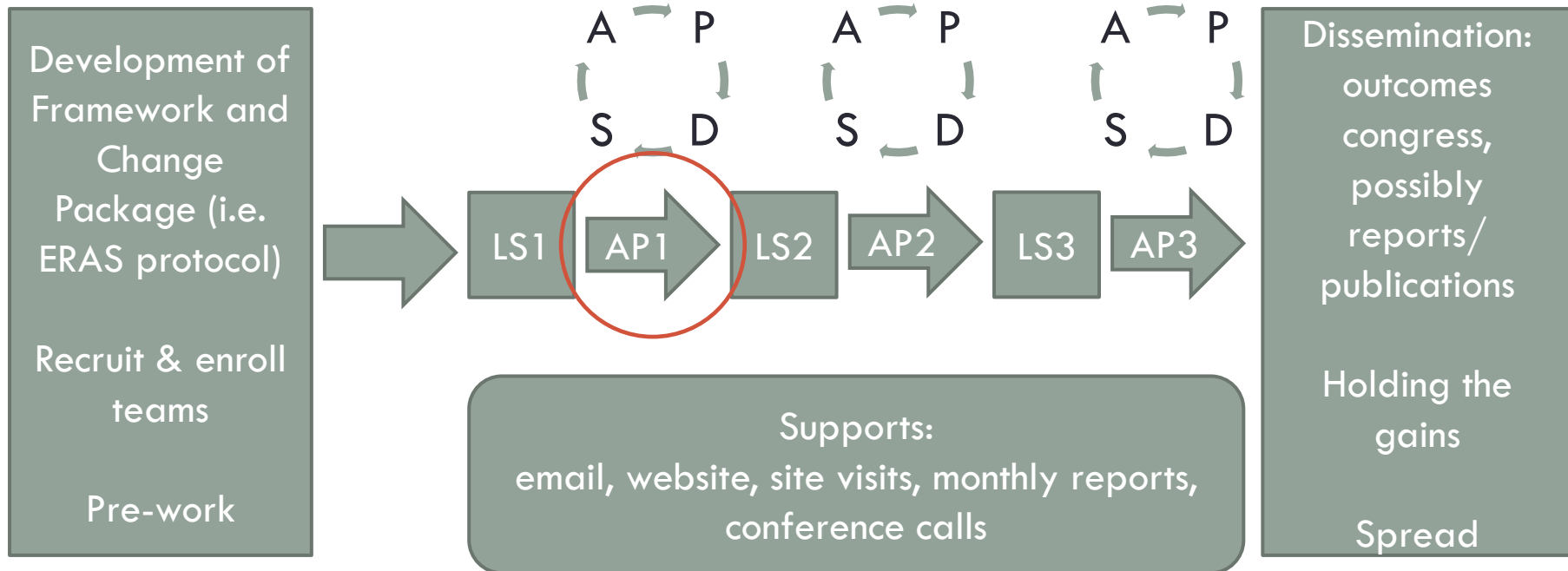
Action Period 1: Team Objectives

- Teams are developed

- Teams establish their measurement system and begin to use data for learning

- Teams test – on a small scale –multiple changes from the ERAS pathway (i.e. Change Package)

- Teams begin to use other Collaborative participants as resources

Action Period Tools

- PDSAs
- Monthly conference calls
- Monthly reports
- Website of resources
- Email
- Site visits (case-by-case)

First PDSA Test Cycles

- Use PDSA form
- Start as soon as possible
- Start small to start fast!
- Small scale ≠ Small change

Monthly Conference Calls & Reports

- Purpose: Provide venue for ongoing learning, sharing of experiences, and collective problem-solving

- Updates, topic-specific discussion, Q&A

- Cover topics that we didn't get to in LS
  - More details on the reporting during first conference call
  - Based on IHI tested templates
  - Summary of tests and results, as well as data

- Conference call schedule coming soon!

Communication Tools

- Website
  - Accessible to Collaborative & Non-Collaborative parties
  - Resources, announcements, forum
- Email
  - Direct
  - Specific
- Site visits (case-by-case, as needed)